

## **Canterbury Tennis Club**

### Code of Conduct



We work to maintain a pleasant and respectful environment both on and off court, so that all members can enjoy The Club's facilities in every way. The highest level of sportsmanship, courtesy, respect for others and fair play is expected of all club members, parents, guests, visitors, and tennis professionals.

*Our standards are high and our club spirit is valued. The Club takes unacceptable behaviour, as listed below, very seriously.*

1. Inappropriate language or bullying, including that relating to nationality, colour, religion, political belief, sexual orientation, culture, size, employment, ability or disability.
2. Physical threat by word or behaviour that may be interpreted as such and likely to cause injury.
3. Harassment such as engaging in vexatious comment or conduct that is known or ought reasonably to be known to be unwelcome.
4. Failure of members to advise their guests of Club Rules or to pay their guest fees.
5. Lack of respect for Club property and facilities, including courts, nets, teaching equipment, maintenance equipment, furnishings, supplies and appliances.
6. Taking photographs or videos of junior members without permission of their parents.
7. Making commercial use of any visual material of Club settings or activities without Committee approval.

### *Reporting bad behaviour and The Club's response*

Complaints and incident reporting guidance for members is set out in The Club Manual and on the website.

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<sup>1</sup> Reviewed by the Committee 17 January 2022

The Club takes members' complaints very seriously and there are disciplinary procedures in place to advise the Committee. Following investigation of all those involved appropriate action is taken as necessary. Any action will be for Committee decision and could range from warnings, conditions and temporary suspension to expulsion with no refund of fees.

In the case of non-members, failure to abide by this Code of Conduct could mean that they are told to leave the club grounds immediately, for a limited time or permanently.

The Committee's decision in these matters is final.